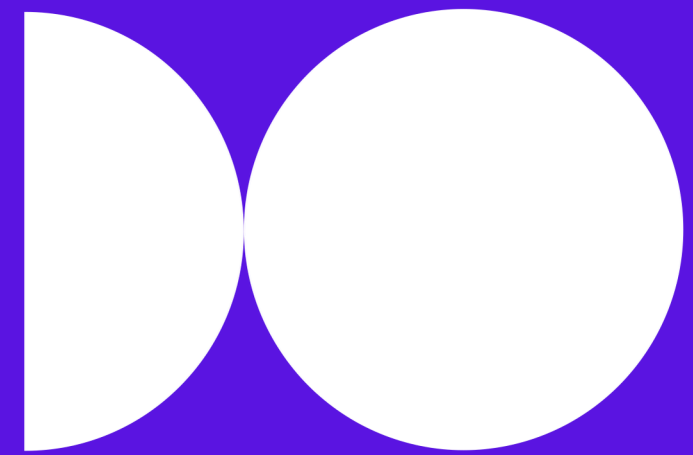


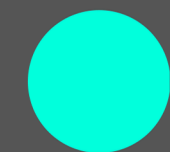


BY MUSEEB

REDEFINING
CONVERSATIONS
WITH INTELLIGENT
AUTOMATION



AI
THAT
SPEAKS
YOUR
BRAND



PRODUCT OVERVIEW


Intelligent Voice Solutions

At Ehlan, we deliver AI voice agents that handle both in bound and outbound calls with human-like intelligence, transforming customer engagement and business efficiency.

Beyond conversations, we build complete voice infrastructures — seamlessly integrating with ticketing systems, appointment platforms, CRMs, and internal workflows — powering every step from answering queries to automating outbound campaigns.


Secure Infrastructure

Our platform is built on robust, scalable cloud architecture, ensuring 24/7 protection and reliability.




Compliance Ready

We adhere to global standards and local regulations, including GDPR and Saudi data privacy laws.



User-Centric Privacy

We design every conversation to respect user consent, confidentiality, and transparency.



Data First Approach

We prioritize protecting your customers' data with enterprise-grade encryption at every stage.



ABOUT OUR COMPANY



**FUTURE
FOCUSED
APPROACH**

Established
Since

2024



WHAT WE DO

We design and deploy hyper-realistic AI voice agents that handle calls the way humans would — only faster, smarter, and at scale. Ehlan integrates seamlessly with your systems, workflows, and CRMs, turning every call into an opportunity for growth.



Business made
easy.



FUTURE CONNECTIVITY PIONEER



To lead the evolution of voice technology, building a world where AI agents drive meaningful conversations across every industry.

VISION



MISSION

To empower businesses with cutting-edge AI voice technology, accelerating digital transformation and enabling smarter, scalable communication for the future envisioned in Saudi Arabia's Vision 2030



Innovative & Collaborative

Engineering Voice Excellence

We don't just build AI — we craft intelligent voice experiences that businesses trust and customers love.

Innovating with Purpose

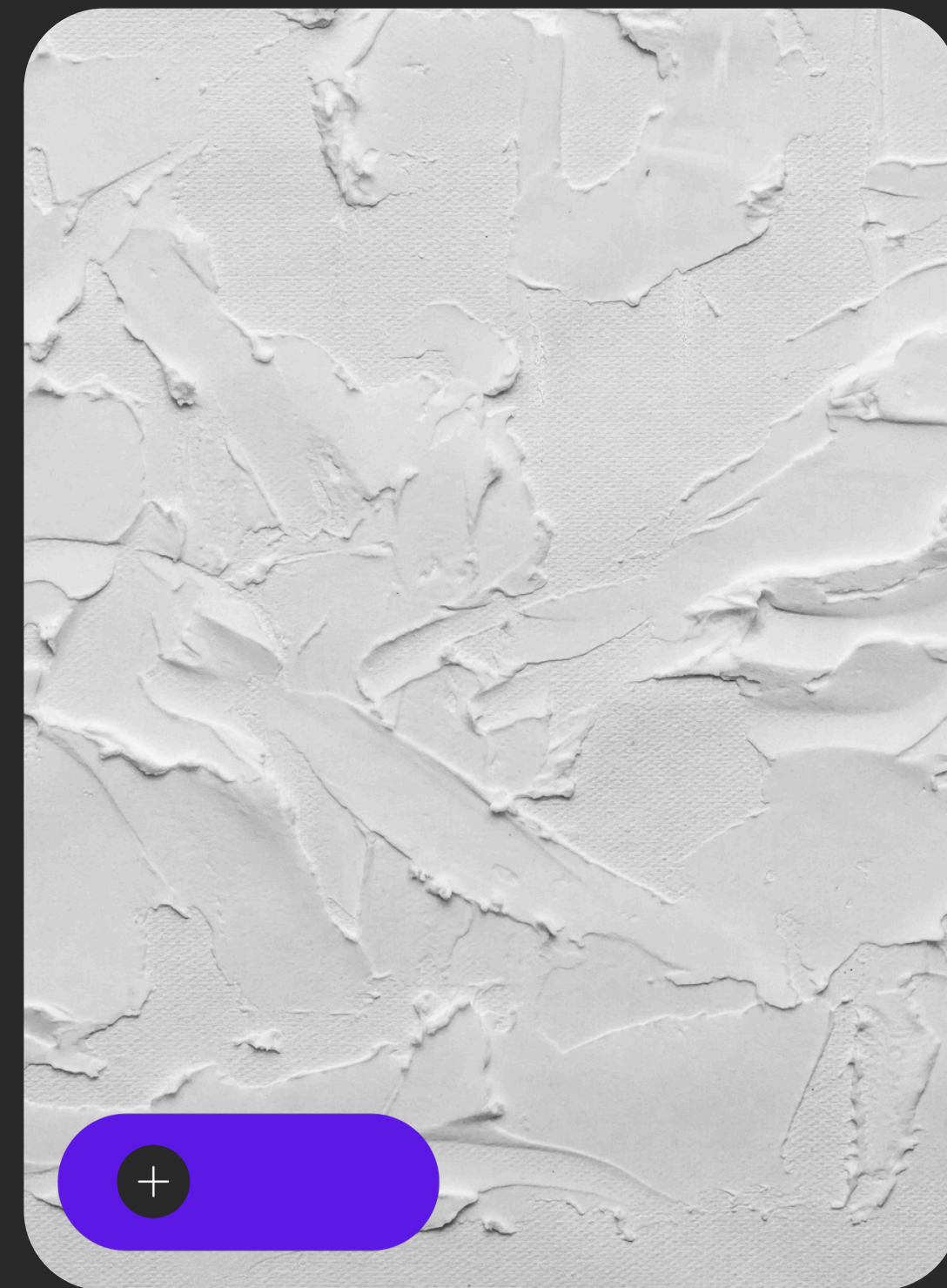
We believe technology should solve real problems. Ehlan AI creates solutions that drive businesses forward and make society smarter.

Bridging People and Technology

We stand at the intersection of humanity and innovation, making advanced technology accessible and meaningful for all.

OUR STORY

At Ehlan, we believe the future of communication lies in the power of artificial intelligence. Our journey began with a bold vision to revolutionize how businesses interact with their customers, partners, and employees. We set out to create AI-powered voice agents that do more than just answer calls — they foster human, intelligent, and impactful conversations. Founded with a commitment to innovation, Museeb AI emerged in the heart of the digital transformation movement. As Saudi Arabia embraces Vision 2030, we saw a unique opportunity to provide scalable, forward-thinking solutions that enable smarter, more efficient communication, ensuring every conversation drives business success.



USE CASES

Customer Support Automation

Handle common queries, complaints, and FAQs instantly — reducing wait times and improving customer satisfaction.

Appointment Scheduling

Automate booking, rescheduling, and reminders for clinics, salons, service centers, and more — available 24/7.

Outbound Sales & Lead Generation

Run intelligent, scalable sales outreach with personalized voice campaigns that qualify leads and follow up automatically.

Order & Delivery updates

Keep customers informed in real-time with proactive updates on orders, shipments, and logistics.

Ticketing System

Create, update, and close tickets by voice — seamlessly integrated with your internal systems.

HR & Internal Operations

Automate internal communications like leave requests, attendance updates, or IT helpdesk queries via AI voice agents.

Government & Public Services

Enable accessible, multilingual voice support for public helplines, citizen feedback, and service status updates.


Custom Use

Museeb AI can also be tailored for outside-the-box solutions — adapting to unique business needs and unlocking new possibilities through custom voice-driven

KEY PERFORMANCE INDICATORS


1-3 minutes
Average Call Handling Time

AI can significantly shorten call durations, especially for repetitive queries.




50-80%
Automation Rate

Depending on complexity, 50-80% of total call volume can be fully automated.




30-60%
Cost per call saved

Automated calls reduce cost per interaction by 30-60% compared to human-operated ones.



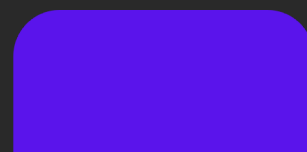

70-90%
Response Time Reduction

AI enables near-instant replies vs. long hold or queue times with human agents.



75-85%
Customer Satisfaction Score

Customers rate AI calls positively when the voice is natural and queries are resolved efficiently.



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